

Johnson Chiropractic Clinic Dr. Keith M. Johnson 13700 83<sup>rd</sup> Way, Suite 200 • Maple Grove, Minnesota 55369 Tel: 763.420.4242 • Fax: 763.494.0782 EXPERIENCED • COMMITTED • RESPECTED

## APPOINTMENT CANCELLATION POLICY

**Chiropractic and acupuncture appointments** are expected to be kept by our patients. If you cannot make your appointment, we ask that you call us to let us know and reschedule. This provides us the opportunity to offer that time slot to other patients who would like to schedule at that time.

No shows starting with the second missed appointment will be charged the full self-pay rate for the appointment.

**Massage therapy** is an important part of the treatment plan for many of our patients. Our massage therapists plan their daily schedules around your scheduled appointments, and other patients schedule their massage appointments according to appointment availability.

We require **a 24-hour cancellation notice** for massage appointments. If you fail to provide a 24-hour notice when canceling a massage appointment, you will be responsible for the full price of the massage.

I HAVE READ, AND UNDERSTAND, THE FINANCIAL CONTRACT FOR CHIROPRACTIC, ACUPUNCTURE AND MASSAGE APPOINTMENTS AS IT PERTAINS TO ME AND ACCEPT RESPONSIBILITY AS IT APPLIES TO MY ACCOUNT.

Signature and date

Witness